

## **Access Statement**

### **Wharfdale**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

This site is approached by a tarmac surfaced two-way drive that opens out to the parking areas near reception. Beyond reception is a single pole barrier at the entrance that has a proximity sensitive fob system at 1200mm height. The exit barrier is automatic. Visitor parking for 8 cars is just outside the gate to the site, on a tarmac surfaced, that is reasonably level but there are no specifically marked accessible spaces. Just outside the entrance to the site are 3 spaces for late arrivals on a tarmac surface 40m from reception with electric hook-ups.

#### **Reception**

Reception is accessed by a dropped kerb. The inward-opening door has 850mm opening. The call bell for attention is on the door frame at 1150mm height, next to reception. Internally, there is space for a turning circle of 1500mm for wheelchair users. The counter is at 950mm height. There is no hearing induction loop system to assist hearing aid users.

#### **Pitches**

There are 4 clearly designated accessible pitches within close proximity to the toilet block. Each of these pitches has level, loose stone chippings surface, with no roll-out mat available.

2 serviced accessible pitches are 20m to 30m from the accessible WC/shower; 18 to 28m from the laundry; 40 to 50m from the dishwashing area; 25m to 35m from the water service point, and minimum 150m and maximum 160m from reception, information room and public telephone. 1 further accessible pitch is 30m from the accessible toilet and shower; 20m from the dishwashing area; 25m from the laundry, and approximately 180m from reception, information room and public telephone. The final accessible pitch is 25m from the accessible toilet/shower and the laundry; 45m from the dishwashing area; 30m from the water service point, and 180m from reception, information room and public telephone. The routes are reasonably level, but with part slopes, maximum gradient 1:12.

#### **Circulation around the Site**

The site is in a rural location, with gentle sloping roads and generally level pitches. The even tarmac-surfaced site roads are joint vehicular and pedestrian use, approximately 5m wide.

#### **Toilet Block**

There is 1 toilet block, in the centre of the site, with dropped kerb to a level 1100mm wide footpath, with ramps at 1:15 gradient to toilets. There is no designated parking near the blocks.

The **accessible WC and shower** is accessed with a RADAR key. The outward-opening door achieves a 850mm clear opening width. The cubicle size is approx. 2500mm x 2050mm with limited circulation space, but using the level access shower for the left-hand transfer to the WC allows adequate independent wheelchair use. The washbasin has lever taps. There are fixed and drop-down grab rails adjoining the WC and washbasin and a red emergency pull-cord between WC and shower. The level access shower area is 1100mm square, with a curtain around. The shower control is at 900mm height, and the showerhead is adjustable from 1400mm to 1900mm height. The cubicle has a drop-down seat and vertical and horizontal grab rails.



The combined **female WCs/showers** have level access, with 8 WC cubicles, 1 of which has drop-down and fixed grab rails suitable for ambulant disabled people. Open area washbasins have lever taps. The area also has 8 privacy cubicles, with lever taps to washbasins, and 1 cubicle has a grab rail to assist ambulant disabled people. There are 7 shower cubicles in total, of which 4 each have a 60mm step between the dry and wet areas. 3 of the cubicles have level access, and one cubicle has fixed horizontal and vertical grab rails suitable for ambulant disabled users.

The **male WCs/showers** have 5 urinals, 1 being at a lower height, and with a grab rail adjoining the end urinal. Of the 6 WC cubicles, 1 has a drop-down and fixed grab rails for ambulant disabled users. Three washbasins in the open area have lever taps. There are 8 privacy cubicles, all with lever taps to washbasins, and one with a fixed grab rail for ambulant disabled people. There are 6 shower cubicles, of similar design to female showers, with 2 having level access between dry and wet areas, and 1 with fixed horizontal and vertical grab rails suitable for ambulant disabled users.

## Other Facilities

Located in the toilet block is a **laundry** accessed from an easy gradient ramp. An outward-opening door gives 750mm clear opening width. Internally, there is a 1500mm turning circle. There are two standard sink units at 900mm height with twist-grip taps. The area also has a top-loading washing machine and front-loading dryer, each with top rear controls at 1050mm height and a coin slot at 1050mm height. The coin slot for the ironing unit is at 1200mm height.

The **dishwashing room** is at the end of each toilet block, with an outward-opening door giving a clear opening width of 850mm, and visually contrasted handle at 900mm height. There is limited internal space with open space in front of facilities of 1950mm. There are 2 standard sink units at 900mm height, with twist-grip taps.

The **drying room** in the toilet block has level access adjoining the vegetable preparation room. The outward-opening door gives a clear opening width of 750mm. The restricted internal space measures 1300mm by 1100mm, and has a slatted bench seat at 450mm height, and coat hooks at 1500mm height.

The **Baby and Toddler Room** has level access from the lobby adjoining the male toilet. It has an inward opening door, with a 740mm clear opening width. Internally, there is a 1500mm turning circle, low child's WC, short seat bath with twist-grip taps and hand-shower, changing surface at 550mm height, a drop-down changing surface at 900mm height, and washbasin at 750mm height with lever taps.

The **information room** is a separate building approached by a ramp about 1:20 gradient. The inward-opening door has 830mm clear opening width. Internally there is slightly restricted space of 2500mm x 1250mm. Information is available on 950mm high shelves.

There are 2 **public telephones**, one adjoining reception and one adjoining the information room. The one adjoining the information room has level access, with an outward-opening door giving 780mm clear opening width, with vision panel at 900mm height. Internally, there is limited space at

1100mm by 970mm, with a BT telephone that has no sound enhancement and a coin slot height of 1400mm.