

Accessibility Guide for St Agnes Beacon Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ stagnesbeacon@camc.com

☎ 01872 552543

🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/cornwall/st-agnes-beacon-caravan-club-site/>

At a Glance

Level Access

- There is level access to the service points, the site slopes throughout

Step only Access

- The Reception and the Information/Laundry Room have step only access

Accessible Toilets and Showers

- There are NO toilet facilities on site

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

St Agnes Beacon Caravan Club Site
Beacon Drive,
St Agnes,
Cornwall,
TR5 0NU

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no entry barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- There is space for 5 new arrivals on the road approaching reception
- There are no visitor parking bays on site
- There are no late night arrival bays

Entrance into Reception

- There is a paved route to the reception, there is a dropped section to the pavement at the back of the reception building
- There is one 180mm step into the lobby door
- The entrance door to the lobby is 780mm wide and opens inwards
- The entrance lobby is 1700mm x 1600mm
- The door to the reception is 800mm wide and opens inwards to the reception
- The entrance doors are not power assisted
- A call bell is available to summon assistance, this is 1000mm high on the internal reception door



Reception

- There is approximately 2400mm x 2250mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a lift up countertop at this height
- The desk is not fitted with a hearing loop
- There are some items for sale, these are displayed between 800mm - 1800mm high



Internal Lobby



Reception

Getting around the Site

- The site slopes gently throughout
- Pedestrians share vehicles routes which are well maintained tarmac

Pitches

- There are 103 pitches on site, all of which are grassed
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are approximately 7 pitches within 50 metres of reception, and 70 metres of a service point which would be the most suitable for those with accessibility needs

Toilets and Changing Facilities

There are no toilet or shower facilities on site

Other Facilities

Laundry and Information Room – Reception Block

- The laundry and information room is at the back of the reception building, and is accessed via a tarmaced area
- The door is 800mm wide with 180mm step at the door
- The room is 5200mm deep, with 1300mm clear space between the machines and the bench and 1800mm width between the sinks and the information cabinet
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 950mm high with 900mm kneespace
- Lever taps fitted
- Information is displayed between 930mm and 1600mm high



Entrance into Laundry and Information Room



Laundry and Information Room



Machines and Sinks



Information Display

Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with some with ramps to access them and some are level to the roadway
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found at 3 of the service points



Motorhome Waste Point

- There is one Motorhome Waste Point on site, to the west of the site
- There is a large drive over grey waste grate
- The taps are mounted on a 150mm kerb, the taps are a further 1300mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 1.5miles away in St Agnes, with buses to Truro, Newquay and St Ives
- There are Park and Ride facilities to the east and west of Truro with Motorhome Parking available

Taxi

- There is a limited taxi service from the local village, please ask at reception for details