

Accessibility Guide for Shawsmead Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ shawsmead@camc.com

☎ 01545 580423

🌐 <https://www.caravanclub.co.uk/club-sites/wales/ceredigion/shawsmead-caravan-club-site/>

At a Glance

Level Access

- The site slopes gently throughout, however the road is steeper between reception and toilet block

Step only Access

- The reception has a step at the door
- The information room has a small step at the door

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Shawsmead Caravan Club Site
Oakford,
Llanarth,
Ceredigion,
SA47 0RN,
Wales

Arrival and Reception

Approach Route

- The site is accessed via a tarmac driveway
- The reception building is opposite the site entrance when you enter
- There are no entrance barriers to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

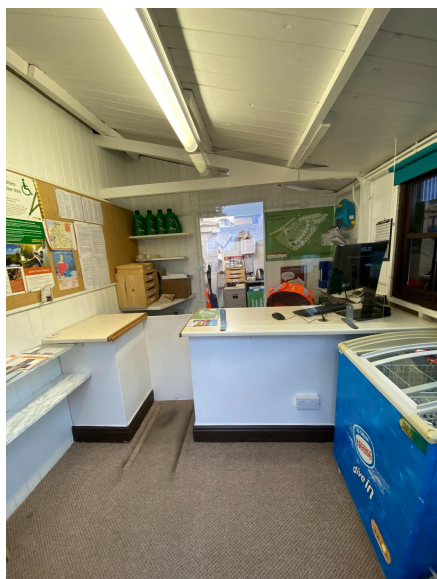
- There is no visitor parking on site
- There are no late night arrival bays

Entrance into Reception

- There is a single 80mm step to access the reception
- The Entrance door is 700mm wide
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1600mm above ground level

Reception

- There is approximately 1400mm x 1700mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Reception

Getting around the Site

- The site slopes gently throughout, with a fairly steep slope from the reception up to the toilet block
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps

Pitches

- There are 50 pitches on site, 33 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is to the west of the site
- The Accessible Toilet and Shower cubicle is accessed via the wooden decking around the toilet block
- The door is 900mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2100mm x 2500mm

- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 700mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1100mm above floor level
- There is a drop down baby change unit at 930mm high
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet block to the west of the site
- There is ramped access to a decked area around the toilet block
- The female area has 5 WC cubicles, 5 Shower cubicles and 3 Washbasin Privacy cubicles
- The male area has 3 WC cubicles, 3 Urinals, 5 Shower cubicles and 3 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility

- Taps in block incorporate lever controls



Other Facilities

Dishwashing – Toilet Block

- There is an open dishwashing area at the front of the toilet block
- There is 1800mm deep clear space behind the sinks
- There are 3 sinks in a 880mm high counter with no knee space underneath
- There are lever turn taps available



Laundry – Toilet Block

- The laundry room is accessed via the wooden decking around the toilet block

- The door is 800mm wide, over a 10mm weather strip at the threshold and opens outwards
- The room's dimensions are 1450mm x 2500mm
- There is 1 top loading washing machine and 1 front loading tumble dryer
- There are 2 sinks in an 850mm high counter with 450mm knee space below
- Lever turn taps fitted



Information Room – Adjacent to Reception

- The information room is 15 metres from the reception
- There is a 50 step up to the information room
- The double doors open to 550mm wide either side, over a 50mm threshold
- The room's dimensions are 2200mm x 1350mm
- Information is displayed between 600mm - 1400mm high



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 730mm high, with cross head taps
- Chemical Waste Points can be found here too
- The Chemical Waste Point taps are 920mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located opposite the toilet block, it is designed so the user reverses in
- The taps are 780mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service 1.5 miles away in Llanarth, with buses to Aberaeron, Aberystwyth, Cardigan and New Quay.

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.