

Access Statement

Richmond Hargill House

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This site is arranged over a sloping hillside, accessed via a level tarmac drive. The vehicle barrier at the entrance is operated by a proximity reader and an automatic barrier at the exit. Visitor parking is on a level area to one side of the entrance drive, providing 6 parallel parking bays, none identified for disabled people. Late arrivals overnight parking is on the other side of the entrance drive, with 3 spaces provided, each has loose stone chippings surface. The tarmac surfaced parking area is approx. 20m from reception, part of the route has a gradient of 1:20.

Reception

Reception is accessed by steps and a ramp with a level platform adjoining the entrance. The ramp is 4m in length with a gradient of 1:12. The entrance door has a 750mm clear opening width. The call bell for attention is on the door frame at 1350mm height. Internally, there is space for a turning circle of 1500mm for wheelchair users. The counter is set at 900mm in height. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 4 identified accessible pitches, two of which have tarmac surfaces, and two of which have loose stone chippings surface. No roll-out mats are provided. 2 of the accessible pitches are 35m along a level route from the toilet/shower block, including WC/shower, laundry, dishwashing area, and 150m from reception and the information centre. These are the tarmac pitches, and the route to reception involves going down 8 steps and along a path approximately 10m length with a gradient of 1:12. The other 2 accessible pitches are 70/75m from the toilet block, involving going up the 10m path at 1:12 gradient and the 8 steps, and 30m from reception along a part loose stone chippings access road approximately 1:12 gradient for half of the distance and the remainder level tarmac route.

Circulation around the Site

The site is on a steeply sloping hillside, but with level terraced sections, which include the entrance and toilet block. Most of the routes are combined vehicular and pedestrian roads. An open area is provided in front of the toilet block, with dropped kerb to the paved footpath. The graded tarmac footpath referred to in 'pitches' above is 1500mm wide and, along with the steps, links the lower section of the site to the toilet block. The steps have visually contrasting nosings and a handrail on 1 side. All surfaces are reasonably even.

Toilet Block

There is parallel parking available alongside the toilet block. The toilet block is on generally level ground but, as the entrances are slightly higher than the surrounding footpath, there are individual entrances to the male and female facilities, with 150mm rise step.

The **accessible WC and shower** is accessed via a 3m ramp at a gradient 1:15 (max) with level landing to the entrance. A key is supplied by reception for access. The outward opening door gives 850mm clear opening width. The overall size is approx. 2460mm x 2030mm. There is adequate circulation space for an independent wheelchair access, and suitable arrangement of fittings with fixed and drop-down grab rails adjoining the WC, and a red emergency pull cord within easy reach of both WC and washbasin. The shower cubicle is used as the space for right-hand transfer to the WC. The washbasin has lever taps and is within reach of the WC. The shower area is 1000mm x 1200mm, with a curtain around. The thermostatically controlled shower has controls at 1000mm in height, and a shower head adjustable from 1200mm to 1500mm in height. There is a drop-down seat and separate shower chair, and fixed vertical and horizontal grab rails.



The combined **female WCs/showers** have 7 WC cubicles, of which 1 is suitable for ambulant disabled people. Open area washbasins have lever taps. The area also has 6 privacy cubicles, with lever taps to washbasins and 1 cubicle has grab rails suitable for ambulant disabled people. There are 4 shower cubicles, 1 of which is larger and has grab rails, suitable for ambulant disabled users. Each cubicle has solid doors, with easy to use sliding bolts. The shower cubicles are level access and have curtain separation between the wet and dry areas.

The **male WCs/showers** have 4 urinals, none with lower bowls or grab rails adjacent. Of the four WC cubicles, 1 has grab rails for ambulant disabled users. There are 6 privacy cubicles, all with lever taps to washbasins, and 1 cubicle has a grab rail suitable for ambulant disabled users. There are 4 shower cubicles, of similar design to the female showers, with 1 suitable for ambulant disabled users.

Other Facilities

Within the toilet block is a **laundry** with access by a 150mm step. The clear door opening width is 750mm, with a vertical handle at 1000mm height. Internally, there is space for a 1500mm turning circle for a wheelchair user. There are 2 standard sink units at 900mm height, with twist-grip taps, a top-loading washing machine and a front-loading drier, each with a coin slot at 1200mm height, and control panel to the top rear of the machine at 1200mm height. The coin slot for the ironing is at 1350mm height.

The **dishwashing room** is open fronted to the rear of the toilet block, with a 150mm rise step. There are 2 standard sink units at 900mm height, and 1 lower sink unit at 800mm height, all with twist-grip taps.

The **information centre** is located in a timber shed, with a level access path to a 100mm rise step. Double outward-opening doors, each leaf having 650mm clear opening width, have a visually contrasting door knob and vision panel at 500mm height. Internally, there is space 2150mm x 1100mm, and information is on shelves at 1000mm height.

There is no **public telephone**.