

Accessibility Guide for Poolsbrook Country Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ poolsbrookcountrypark@camc.com

☎ 01246 470659

🌐 <https://www.caravanclub.co.uk/club-sites/england/peak-district/derbyshire/poolsbrook-country-park-caravan-club-site/>

At a Glance

Level Access

- The site is relatively level throughout

Step only Access

- There is step free access to all facilities

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Poolsbrook Country Park Caravan Club Site
Pavilion Drive,
Staveley,
Chesterfield,
Derbyshire,
S43 3WL

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the right hand side of the entrance road
- There is an electric entrance barrier to the site past reception
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- There is space in front of the reception building for 2 new arrivals
- There is parking adjacent to reception, with 3 parking bays, one of which is a designated disabled bays
- There is one Late Night Arrival Bay in front of reception with access to electric connection and water

Entrance into Reception

- There is a dropped kerb leading to a paved area to reception
- The door is 800mm wide with a level threshold
- The entrance door is not power assisted, and opens outwards



Reception

- There is approximately 2650mm x 4350mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the with a dropped level at 750mm
- The desk is not fitted with a hearing loop
- There is a selection of items on sale between 70mm and 900mm



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps
- The pedestrian paving around the site is either smooth concrete or concrete block

Pitches

- There are 85 pitches on site, all of which are hardstanding and level
- Roll out mats are not provided
- There are a few designated accessible pitches, which are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- The accessible pitches are 22 metres from the toilet block, 85 metres from the information room and 100 metres from reception
- The route from these pitches to the facilities is gently sloping tarmac

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site
- The combined Accessible Toilet and Shower cubicle is accessed via an enclosed lobby
- The main door to the lobby is 750mm wide over a chamfered threshold and opens inwards
- The door to the cubicle is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2750mm x 1900mm
- The WC pan is left hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1150mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block set in the middle of the site
- There is an internal lobby which gives access to all of the toilet facilities and laundry room. There is an external porch which gives access to the Dishwashing Area.
- The main door to the lobby is 750mm wide over a chamfered threshold
- The entrance doors to both the male and female areas are 700mm wide and accessed with a key, the key lock is 1470mm high on each door
- The male toilets have 4 urinals, 6 WC cubicles, 4 privacy cubicles and 6 shower cubicles, one of each is modified with grab rails and outwards opening doors
- The female toilets have 7 WC cubicles, 6 privacy cubicles and 6 shower cubicles, one of each is modified with grab rails and outwards opening doors
- The shower cubicles in the male and female facilities incorporate a 120mm step down into the “wet area”
- Taps in each block incorporate lever controls



Family Room

- The Family Room is accessed via the internal lobby
- The door is 850mm, with a level threshold and opens inwards
- There is a key to access the family room, with the key lock at 1400mm high
- The room has 2800mm x 1950mm clear space, but it does narrow to 1250mm wide clear space by the bath
- There is a half sized bathtub, with a shower above and lever type taps

- There is a lowered WC at 330mm high
- There is a fold down baby change table at 900mm high
- The basin has lever taps

Pictures needed - accidentally deleted them

Other Facilities

Dishwashing – Toilet Block

- The dishwashing area is accessed from the external porch
- The door is 800mm wide and can be heavy to open, over a chamfered threshold and opens inwards
- There is 3600mm x 1250mm clear space
- There are sinks at two levels, 3 sinks at 850mm with 600mm knee space below and 1 sink at 750mm high with 500mm knee space below
- Lever taps available



Laundry – Toilet Block

- The laundry room is accessed via the internal lobby
- The door is 850mm wide over a level threshold and opens inwards
- The door opens to a corridor area before the main room
- There is 3800mm x 850mm between the machines and the sinks

- There are 2 front loading washing machines, and 2 front loading tumble dryers however the tumble dryers are stacked on top of each other, with the top tumble dryer's door being 1600mm high
- The coin slots for the machines are 1000mm high
- There are sinks at two levels, 3 sinks at 850mm with 600mm knee space below and 1 sink at 750mm high with 500mm knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- There is access to the information room via the paved area at reception
- The door opens to 800mm wide over a level threshold and opens inwards
- There is 2200mm x 3000mm clear space within the room
- The information is displayed between 400mm and 1200mm high



Service Points

- There are four Service Points around the site, please check the site map for details
- The service points are on concrete settings with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 900mm wide
- The water taps are at a maximum of 1050mm high, with cross head taps
- Chemical Waste Points can be found here too, with taps at 1150mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The taps are 1250mm above the ground



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point adjacent to reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- Buses stop at the entrance of the site, and run to Chesterfield
- The nearest train station is in Chesterfield

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.