

## **Access Statement**

### **Plymouth Sound**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

There is no site entry barrier. This site has no toilet block. The site has no designated late arrivals area or visitor parking area. There is a space for 2 new arrivals near the reception block with a gravel surface.

#### **Reception**

The site office is located near the site entrance. A call bell for summoning assistance is mounted at low level on the office door, which is an inaccessible location because of the narrow pavement in front. There is a sloping pavement and 110mm step at the reception lobby door. The entry door is narrow and has a vision panel at 900mm height with a lever handle. Internally there is manoeuvring space at the counter, which is fixed at 890mm in height. The reception is not currently fitted with an induction loop system to assist hearing aid users.

#### **Pitches**

The site has a total of 58 pitches, none of the pitches are permanently designated for disabled people. There are no specific pitches recommended for disabled people as all are on grass, however some (with the best views) slope more than others. There are no roll-out mats available. The nearest pitches are 20m or more away from the reception and the information/telephone room, there are no other facilities on the site.

#### **Circulation around the Site**

The main pedestrian routes through the site either share the short, level gravel surfaced vehicle roadway or are across the grass. There are no speed bumps within the site.

#### **Toilet Block**

The site has no toilet block and no toilets or showers.

The site has no accessible toilet or shower.

#### **Other Facilities**

There is no **laundry** or **dishwashing area**.

The **information room** is in a shed, which is too small for a wheelchair user to enter. Internally some leaflet racks are at high level. Assistance is available for anyone who wishes to use the information room facilities.

The **public telephone** is adjacent to the reception building in a small booth. The door has a 120mm step, is 690mm wide, and there is limited internal space of 870mm x 760mm. The telephone and coin slots are set high at 1500mm from floor level. The phone has an inductive coupler to assist hearing aid users.