

Access Statement

Melrose Gibson Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There are no parking spaces for visitors. However, visitors can park in the nearby free car park outside the entrance. There is no late arrivals area at this site.

Reception

The route to the reception is step-free with a dropped kerb onto the pavement to the front of the building. The kerb is not well identified and has no markings to its edge. There is a call bell for assistance located at a high level of 1700mm by the door. The 800mm wide door has a suitable lever handle and flush threshold and opens into the room. The room has good manoeuvring space for a wheelchair user of 1600mm x 2200mm. The counter height is 900mm and is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. All pitches are on level ground. There are 10 'fully serviced' pitches which are gravel surfaced and can be used for disabled visitors if available. Alternatively there are 5 smaller tarmac pitches. These pitches are 70m from the accessible WC, laundry and dishwashing facilities and between 20m and 100m from the information room and reception.

Circulation around the Site

The site is level with a tarmac road, with 1 speed bump, running around the site. Both pedestrians and vehicles use this access road and there is no definition between pedestrian or vehicle routes.

The dog walk on site is accessed by a set of 6 steps.

Toilet Blocks

The male, female and accessible facilities are within a block near the reception. There is no space for parking near these facilities but as the site is very small, there is little need for parking.

Both the **female and male toilet** facilities have level access. Both have doors opened with keys handed out at the reception. Internally they have tiled floors, which might be slippery when wet. There are privacy cubicles with washbasins in each of the single sex facilities. One has grab rails for ambulant disabled people. In both male and female toilets one WC and one shower cubicle are fitted with grab rails to assist ambulant disabled people. One urinal is fitted with a grab rail and one is set at a lower level. The taps to the washbasins are single lever type. Both facilities have poor visual contrast between fittings and their background.

The **accessible WC and shower** cubicle is located near the female facilities, which is opened using a standard key. This facility has good level access. The door is outward-opening, light to open with a flush threshold, and it can be opened from the outside if someone falls against it in an emergency. The room has generous circulation space of 1650mm wide x 3150mm deep, with anti-slip tiled floor. The WC and washbasin layout are generally to AD M standards, although there are some elements which require attention, such as: individual taps (no mixer) at the washbasin with scalding hot water in the tap nearest the WC pan and there is poor visual contrast with white fittings in this room and a white background.



Other Facilities

The **information room** is adjacent to the reception. The approach route is step-free and there is a level approach. The door has a suitable clear width of 800mm but lacks the required 300mm clear space between the leading edge of the door and return wall internally. It is also heavy to open and poorly contrasting against façade. There is adequate circulation space for wheelchair users and leaflets are displayed at 700mm to 1500mm height, which is outside recommended reach ranges.

There is a **dishwashing area** in a narrow room to the side of the WC block under a covered area with level access and approach. It is an open-sided room allowing for a wheelchair user to manoeuvre. The sinks are 880mm high and have lever taps. Flooring is anti-slip.

The **laundry facility** is located in a room in the WC block. It has level entry and approach as well as a suitable 860mm wide entrance door, but it is heavy to open with no vision panel and D-line handle is too high. The room has adequate circulation space within. There is a top-loading washing machine and front-loading tumble dryer. The coin slots are at 1050mm height. The iron and its coin slot are mounted high at 1450mm height. Sinks are at 880mm height but do not have a knee space and the taps are single twist type. Tiles may be slippery when wet.

The **public telephone** is within a phone booth with a level entry and suitable 900mm clear width door but it is heavy to open and fast to close. Inside the box the space is tight but if door stayed in open position, a wheelchair user could enter and reverse. The phone coin slot and receiver are set high at approximately 1400mm height. The phone has an inductive coupler to assist hearing aid users.