

Access Statement

Incleboro Fields

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

New arrivals bays are located adjacent to reception. Whilst the route slopes upward towards reception the gradient is less than 1:20. The site has no late arrivals area. The site has no visitor car parking area. Main site areas are access controlled by a barrier, controls are mounted at a height of 1200mm.

Reception

From the arrivals area reception is accessed by 2 sets of steps, 1 set with a single handrail. There is an alternative level access route to reception from the main site area approach. The entrance door achieves an 800mm opening width over a raised threshold of 20mm. Internally there is insufficient wheelchair manoeuvring and turning space which narrows to as little as 800mm in front of the reception counter. The reception counter incorporates a low level position, however this achieves limited knee space of 620mm. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 241 pitches. Only 6 have a hard standing, they are fully serviced with drainage and water supplies. Hard standing pitches are located within 10 and 80m from Incleboro toilet block on a sloping section of the site, the access road has a speed bump, the gradient exceeds 1:20. 2 grassed pitches with rubber matting are located on a level section of the site within 25m of Incleboro Toilet Block. These pitches can be pre-booked by arrangement.

Circulation around the Site

This is a large and steeply sloping terraced site. The main access roads around the site are shared by vehicles and pedestrians. The access roads around the site are steeply sloping, in some instances gradients exceed 1:12. There are several pedestrian un-made gravel surfaced pathways through the site, many of which are set to a steep gradient exceeding 1:12.

Toilet Blocks

The site has a total of 4 toilet blocks located at intervals around the site. Incleboro is the closest to the site entrance and reception and the most accessible.

Incleboro Toilet Block located adjacent to reception has parking for 2 vehicles. Dropped kerbs have an upstand of 20mm providing access to pathways at the perimeter of the toilet block. Facilities include male, female and accessible toilets, baby and toddler wash room, dishwashing area and laundry.

Holgate Toilet Block is not served by a parking area. Facilities include male and female toilets and a dish washing area.

Fair Lady Toilet Block has a car parking area for 3 vehicles. Facilities include male and female toilets, dish washing area and laundry.

Kettle Grove Toilet Block has a parking bay for 1 vehicle. Facilities include male, female and accessible toilet cubicles, dish washing area and baby and toddler room. Perimeter pathways are accessed via a dropped kerb with an upstand of 20mm.

Incleboro accessible WC and shower cubicle is accessed from a short ramp set at a gradient of 1:12 with a single handrail. The door achieves an 870mm clear opening width with a raised threshold of 20mm. The door is operated by a RADAR key available from reception. The cubicle size is 2700 x 3100mm. The cubicle achieves adequate wheelchair manoeuvring space to WC and shower positions. The level access shower is left hand transfer and the WC is right hand transfer. The wash hand basin is located 800mm away from the WC pan. The WC basin and shower have ergonomic lever style controls and contrasting grab rails. The cubicle is fitted with an alarm system.



Kettle Grove accessible WC and shower cubicle door achieves a clear opening width of 940mm with a raised threshold of 20mm. The door is operated by a RADAR key available from reception. The cubicle size is 2950 x 1950mm. The cubicle achieves adequate wheelchair manoeuvring space to shower and WC positions. The level access shower and WC are left hand transfer. The WC, basin and shower have ergonomic lever style controls and contrasting grab rails. The cubicle is fitted with an alarm system.

Holgate and Fair Lady Toilet Blocks do not have accessible WC and shower cubicles.

Incleboro male and female toilet doors achieve a 640mm clear opening over a raised threshold of 20mm. Ambulant disabled WC and shower cubicles are provided with grab rails. There is a 100mm step down into the shower cubicle. WCs, basins and showers have ergonomic lever style controls.

Holgate Toilet Block male and female toilets are ramped on the approach. The female toilet is accessed via a ramp set to a gradient of 1:10. The ramp to the male cubicle is formed in 3 sections, the lower ramp being set to a gradient of 1:4. Male and female toilet doors achieve an opening width of 650mm with a chamfered raised threshold of 20mm. Ambulant disabled WC and shower cubicles are provided with grab rails. There is a 100mm step down from floor level to the shower cubicles. WCs, basins and showers are fitted with ergonomic lever style controls.

Fair Lady male and female toilets are accessed from a short ramp set at a gradient of 1:10. Doors achieve an opening width of 650mm over a chamfered raised threshold of 20mm. Ambulant disabled WC and shower cubicle are provided with grab rails. There is a 100mm step down from the floor level to the shower cubicle. The WCs, basins and showers have ergonomic lever style controls.

Kettle Grove male and female toilets are accessed via a short ramp set to a gradient of 1:8 with a single handrail. Doors achieve a 740mm clear opening width over a chamfered raised threshold of 20mm. Ambulant WC and shower cubicles are provide with grab rails. There is 100mm step down from floor level to the shower cubicle. The WCs, basins and showers have ergonomic lever style controls.

Other Facilities

Incleboro laundry door achieves a 750mm clear opening width over a raised threshold of 20mm. The room achieves adequate wheelchair manoeuvring space in front of the sink and washer dryer positions. Counter mounted sinks are set at a height of 860mm but do not achieve adequate knee

space for a wheelchair user. Sinks are fitted with ergonomic lever style controls. Washer and dryers are front loading and coin operated.

Fair Lady laundry is accessed by a ramp set to a gradient of 1:10 with a single handrail. The door achieves a 640mm clear opening width over a chamfered raised threshold of 20mm. Internally the room does not achieve adequate wheelchair manoeuvring and turning space which was restricted to 1200mm in front of the sink and washer dryer positions. Counter mounted sinks are set at a height of 860mm and do not achieve adequate knee space for a wheelchair user. Sinks are fitted with ergonomic lever style taps.

Incleboro dishwashing area is open fronted. There is adequate wheelchair manoeuvring space in front of one sink. Counter mounted sinks are set at a height of 860mm and do not achieve adequate knee space for a wheelchair user. Sinks are fitted with ergonomic lever style taps.

Fair Lady dishwashing area is accessed via a short ramp set at a gradient of 1:20 with a single handrail. The dish washing area is open fronted with a raised threshold of 20mm. From the threshold there is 800mm clear space in front of the sink positions. Counter mounted sinks are set at a height of 860mm and do not achieve adequate knee space for a wheelchair user. Sinks are fitted with ergonomic lever style taps.

Kettle Grove dishwashing area is open fronted with a raised step of 180mm. There is insufficient manoeuvring space for a wheelchair user beyond the step of 600mm in front of sinks. Counter mounted sinks are set at a height of 860mm and do not achieve adequate clear knee space for a wheelchair user. Sinks are fitted with ergonomic lever style controls.

Incleboro baby and toddler room is accessed via a short ramp of 2m in length at a gradient of 1:10. The door achieves an 840mm opening width with a raised threshold of 20mm. Internally the room does not achieve adequate wheelchair manoeuvring and turning space. Facilities consist of a lowered toddlers WC, basin, small bath with mixer shower over and baby changing unit at a height of 1000mm. The basin is fitted with ergonomic lever style taps. The bath is fitted with thumb turn taps. The door is operated by a key pad lock at a height of 1400mm.

Kettle Grove baby and toddler room is accessed by a ramp set at a gradient of 1:8. The door achieves a 640mm opening width with a raised threshold of 20mm. The key pad lock is set at a height of 1400mm. Internally the cubicle achieves adequate wheelchair manoeuvring space. Facilities include lowered toddler's WC, basin, small bath with mixer shower over and baby changing unit at a height of 900mm. The basin is fitted with ergonomic lever style taps. The bath is fitted with thumb turn taps.

Service points are provided at intervals around the site. Facilities consist of drinking water, waste water, chemical waste points, general waste and mixed recycling bins. A motor home service point is provided. Circulation space to some service points does narrow to as little as 600mm.

The site does not have a **dog walk pathway**, however, public footpaths do run through the site.

The **children's play area** is located to the west of the site accessed via a set of steps or over a grassed area of the site. The children's play equipment is mounted on a safety flooring system.

The **information room** is located directly next to reception. The door achieves an 840mm clear opening width with a raised threshold of 30mm. A 1500mm clear space is maintained in front of display units. Information is displayed in the range of 300-1500mm above floor level.