

Accessibility Guide for Grafham Water Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ grafhamwater@camc.com

☎ 01480 810264

🌐 <https://www.caravanclub.co.uk/club-sites/england/east-anglia/cambridgeshire/grafham-water-caravan-club-site/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- The reception has step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Grafham Water Caravan Club Site
Church Road,
Grafham,
Huntingdon,
Cambridgeshire,
PE28 0BB

Arrival and Reception

Approach Route

- There is an open gateway to the drive to the forecourt of the site
- The reception building is on the right hand side when you enter the site
- There is an electric barrier to the site, which is open for the majority of the day.
From 8pm it can be opened with an electronic tag
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within 20 metres of the Reception building.
- There a large visitor car park approximately 30 metres from the reception, however there are no marked bays or disabled bays. The ground is gravel here
- There are no late night arrival bays

Entrance into Reception

- There is a 70mm step to the reception door
- The Entrance door is 760mm wide over a 100mm step up
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1750mm above ground level



Entrance to Reception

Reception

- There is approximately 2100mm x 2000mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally level throughout

- Pedestrians share vehicles routes, which are well maintained tarmac but do incorporate one speed bump at the entrance of the site

Pitches

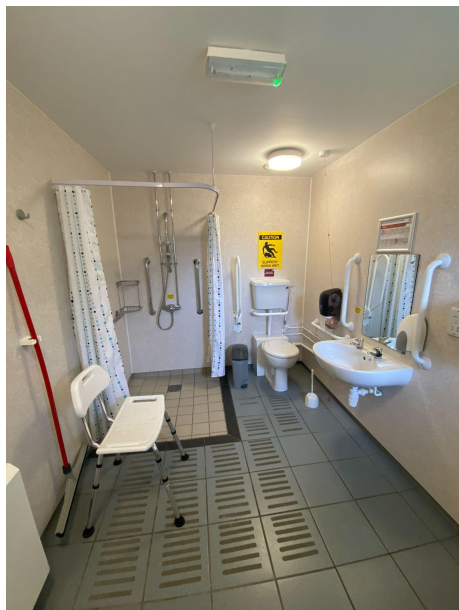
- There are 60 pitches on site, 41 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding and 2 grass pitches approximately 30 metres from the reception building and the toilet block, which may be appropriate for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is opposite the reception building
- The Accessible Toilet and Shower cubicle is accessed via an 1800mm long shallow ramp, with a small level landing
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2200mm x 3200mm
- The WC pan is left hand transfer.
- There is no drop down shower seat, but there is a movable shower chair available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 800mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1450mm above floor level

- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the west of the site
- There is no parking available at the toilet block
- The toilet block has a smooth concrete path around, with a dropped kerb to access
- The male and female facilities have 750mm wide doors, with rollover thresholds
- The toilets are kept locked, the keyholes are 1400mm high
- The female area has 6 WC cubicles, 6 Shower cubicles and 4 Washbasin Privacy cubicles
- The male area has 4 WC cubicles, 3 Urinals, 6 Shower cubicles and 3 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls

Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 850mm wide, with a rollover threshold
- The door's code lock is 1300mm high

- The room's dimensions are 1750mm x 2800mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is a drop down baby change unit at 950mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block

- The dishwashing room is accessed via the paved area around the toilet block
- There is 1400mm x 3900mm clear space
- There are 3 sinks in a 900mm high counter with 700mm knee space underneath
- There are lever taps available



Laundry – Toilet Block

- Level access via paved area around the toilet block
- The door is 680mm wide, over a rollover threshold and opens inwards
- The room's dimensions are 4000mm x 2200mm however the room narrows to 1100mm wide between the machine and radiator
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There is 1 sink in a 900mm high counter with 700mm knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- The information room is approximately 13 metres from the reception, in a timber building
- The double doors open to 700mm wide to one leaf, with a 100mm step and a further 50mm threshold
- The room's dimensions are 1650mm x 2800mm
- Information is displayed on a desk at 900mm high



Information Room

Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete settings, with level access to adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 730mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1150mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located near the south east of the site
- The taps are 1150mm high mounted on a 100mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite pitches 2 and 3 in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a train station in Hontingdon, with trains to Peterborough and London Kings Cross

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.