

Accessibility Guide for Burrs Country Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ burrscountrypark@camc.com

☎ 0161 761 0489

🌐 <https://www.caravanclub.co.uk/club-sites/england/north-west-england/lancashire/burrs-country-park-caravan-club-site>

At a Glance

Level Access

- The site is relatively level throughout

Step only Access

- There are no step only access areas of the site

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Burrs Country Park Caravan Club Site
Woodhill Road,
Bury,
Lancashire,
BL8 1DA

Arrival and Reception

Approach Route

- Access onto the site is along the road that also serves the Country Park, which is well signed.
- The access road has rough stone setts, but there are also extended smooth routes available for wheelchair access.
- The reception building is on the left hand side of the access road
- There is an electric access barrier to the site, however the swipe card is on the passenger side of a right hand drive car
- There are further electric entrance barriers to the rest of the site, with swipe card access from the drivers side of a right hand drive car.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a visitor parking area for 12 cars, in a smooth level tarmac forecourt, there is one marked accessible bay
- There is no Late Night Arrival Bay

Entrance into Reception

- There is access to the reception area via a dropped kerb to the pavement around the reception
- There is level access into the reception building
- The door is 900mm wide, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1400mm above ground level



Reception Building

Reception

- There is approximately 2400mm x 2450mm turning space, clear of the desk and furniture
- The reception desk is set 940mm above the floor and incorporates a dropped section of the counter at 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site entry on the Country Park side is difficult to manoeuvre around if someone is using walking aids or a wheelchair, as it is cobbled. Once on site the roadways are tarmac and much easier to manoeuvre on

- The site is generally set relatively level throughout, however there are some gentle gradients
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 103 pitches on site, all of which are hardstanding
- Temporary multipurpose access rubber matting is not provided?
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding pitches, including 2 serviced pitches, which are within 25 metres of the toilet block which may be suitable for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located close to the toilet block in the middle of the site.
- The toilet block is accessed via level paving slabs with dropped kerbs to access
- The door is 900mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2350mm x 2100mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 530mm above the floor level
- The clear space to the side of the toilet is 900mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level

- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block in the middle of the site
- The male and female toilets are accessed via level paving slabs
- The female area has 7 WC cubicles, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- The male area has 4 WC cubicles, 3 Urinals, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- In each male and female area there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Baby and Toddler Room

- The Baby and Toddler Room is accessed via the paved area around the toilet block
- The door is 800mm, with a 20mm threshold and opens inwards
- A key can be borrowed from reception to access the Baby and Toddler Room
- The room's dimensions are 1400mm x 1900mm
- There is a half sized bathtub, with a shower above and twist type taps
- There is a lowered WC at 330mm
- There is a fold down baby change table at 950mm



Other Facilities

Dishwashing – Toilet Block

- There is access via the paved area around the toilet block
- The door opens to 800mm wide over a level threshold and opens inwards
- There is 1600mm x 2400mm clear space within the dishwashing room
- There are 2 sinks at 850mm high, with 600mm kneespace below and 1 sink at 730mm high with 680mm knee space below
- Lever taps available



Laundry – Toilet Block

- There is access via the paved area around the toilet block
- The door is 800mm wide, over a level threshold and opens inwards
- There is 1950mm x 1550mm clear space in front of the sinks, however there is only 500mm between the machines and sink
- There are 2 front loading washing machines and 2 front loading tumble dryers, however the tumble dryers are stacked on top of each other and the top tumble dryer door is 1600mm high
- There are sinks at two levels, one at 850mm with 600mm knee space and one at 730mm with 680mm knee space
- Lever taps fitted



Information Room – Reception Building

- The information room is in the same building as reception
- The door is 900mm wide, over a level threshold and opens outwards
- The room's floor space is 2950mm x 1100mm but it does narrow to 700mm wide
- The information is displayed between 40mm and 1400mm high



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- There is level access to the service points from adjacent roadways
- The paths around the Service Points can be as narrow as 1000mm wide
- The water taps are at a maximum of 830mm high, with cross head taps
- Chemical Emptying Points can be found on the map too, with taps at 750mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 820mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

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Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point on the right hand side, prior to the entrance in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- Buses run from the a bus stop 10 minutes from the site to Bury, Ramsbottom and Summerseat
- There are Metro Trams from Bury to Manchester

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.