

Accessibility Guide for Bourton on the Water Caravan & Motorhome Club Site

Contact for Accessibility Enquiries:

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🌐 <https://www.caravanclub.co.uk/club-sites/england/cotswolds/gloucestershire/bourton-on-the-water-caravan-club-site/>

At a Glance

Level Access

- The site is relatively level throughout, however not all areas have level access

Step only Access

- The information room has a step to enter

Accessible Toilets and Showers

- There is no toilet or shower facilities on site

Accessible Pitches

- There are no designated accessible pitches.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception (Please note reception times are limited on this site).

Site Address

Bourton-on-the-Water Club Site
Cheltenham Road,
Bourton-on-the-Water,
Gloucestershire,
GL54 3BU

Arrival and Reception

Approach Route

- Access onto the site is via a single track tarmac road
- Entry is operated by a vehicle registration system - ANPR. The barrier will open to allow access as long as you have provided your vehicle registration number in advance of arrival.
- This site has a limited reception.
- For any site entry issues, there is an intercom to the right of the barrier.
- The pedestrian gate is unlocked 24 hours a day
- The ground is level in this area with a concrete path that goes around the entry barrier to a drop kerb



Parking

- There is no visitor parking on site
- There are no Late Night Arrival bays

Entrance into Site

- The site is operated by ANPR vehicle recognition access; there is a limited reception or shop on site.
- For assistance please use the intercom on the barrier entry post.

Reception

- **There is a limited reception on site**

Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 62 pitches on site, 22 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches.
- Pitches 1 - 4 and 22 - 25 are recommended for people with accessibility needs, the nearest is 30 metres from the entrance and 8 metres from the service point

Toilets and Changing Facilities

- There are no Toilet Facilities on site

Information Room – Adjacent to ANPR Barrier Area

- Access via the concrete area around the reception building
- The door is 750mm wide with a 90mm step up then a 35mm step down
- The room's dimensions are 1050mm x 1400mm
- Information is displayed on a shelf between 700mm and 1600mm high



Dog Walk

- There are 2 ways to access the dog walks
- One way is over a relatively level grass area
- The other is over a level tarmac area at the far end of the site
- Both of these are accessed down 11 concrete steps with handrails



Service Points

- There are four Service Points around the site, please check the site map for details

- All of the service points are on concrete setting and can be accessed from the road
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a minimum of 900mm high, with cross head taps
- Chemical Waste Points can be found at some service points on site, please check the site map for details
- Chemical Waste Point taps are 1200mm high



Service Points

Motorhome Waste Point

- There are two Motorhome Waste Point on site, please check the site map for details
- These are both drive over Motorhome Waste Points
- The taps are between 900mm and 1200mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.

Customer Care & Support

Evacuation

- There is an assembly point adjacent to the ANPR entry barrier and information room in the event of an emergency

Public Transport

- There is a limited hail and ride bus from the top of the entrance road, with buses that go to Cheltenham or Moreton-in-Marsh, calling at Bourton and Stow

Taxi

- A list of local taxi companies including those offering a wheelchair accessible service, where available, is available in the Information Room