

Access Statement

Black Horse Farm

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a keypad operated entry barrier giving access the pitches. The card reader is set at 1100mm from the floor and set near the curb. Visitor parking is provided and has 4 spaces, though no designated space for disabled drivers. The nearest bay is 32m from reception. The late arrivals area is on a grassed area opposite the parking area without a barrier. This comprises pitches 1 to 23 which can be accessed without passing through the barrier. This area has easy level access to the toilet block with accessible facilities.

Reception

The reception is located near the site entrance. There is a dropped kerb along the pavement in front of reception. There is a call bell for assistance located near the door at a height of 1400mm. The entrance door has an effective clear width of 730mm and a level threshold. Internally there is adequate circulation space in excess of 1500mm x 1500mm and a counter 900mm high. The reception is not currently fitted with a hearing induction loop system.

Pitches

There are no pitches permanently designated for disabled people. 2 gravel surfaced pitches located near to the toilet block are often recommended. These pitches are 65 metres away from the reception building and 25 metres from the toilet block.

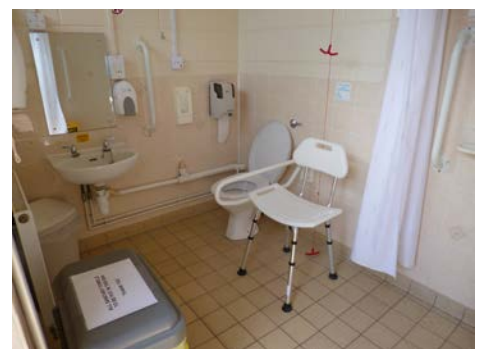
Circulation around the Site

The main access roads are shared by vehicles and pedestrians and have a firm, well maintained tarmac surface. The site is level with gradients less than 1:20.

Toilet Blocks

There are 2 toilet blocks on the site. There is space for parking near to the toilet blocks. The main toilet block contains male and female toilets, accessible WC and shower, a baby and toddler room, a laundry room and a dishwashing area.

The combined **accessible shower and WC** is accessed using a RADAR key. There is a 2.7m ramp up to the door, at a gradient 1:13, with handrails to both sides. The outward opening door has a flush threshold and adequate opening width for wheelchair access. The room is 2580mm wide x 1820mm deep. The WC is right-hand



transfer; the WC pan only projects 620mm from the rear wall. There are some grab rails which lack colour and contrast. The washbasin is not located within reach of the toilet, but taps and controls are lever type. There is no emergency alarm. The shower has level access. The fold down shower seat is for right-hand transfer. There are no horizontal grab rails by the shower and no drop down rails. The shower has an adjustable shower head, lower height 1000mm above floor level, and the control has a lever at a height of 1000mm.

The **male and female toilets** have doors with effective clear widths of 730mm. Both entrances have 4 steps at the door, with no handrails. The male and female toilets have shower cubicles with a built-in bench, privacy cubicles and WCs. There are no cubicles with fittings for ambulant disabled people. The taps to the washbasins are lever type.

Rear Toilet Block

This block contains male and female WCs with showers and privacy cubicles, a laundry room, and a dishwashing area.

The **male and female toilet** doors have an effective clear width of 720mm, but are heavy to open for some people. In both male and female toilets there is a single step up at the doors. One shower cubicle, one privacy cubicle and one WC cubicle in both male and female areas are fitted with grab rails to assist ambulant disabled people. The shower cubicles have a built-in bench. Basins are fitted with lever type taps to assist people with limited manual dexterity.

Other Facilities

The main toilet block **laundry** and **dishwashing area** each have two steps at the doors. The **laundry** has a door with a clear opening width of 700mm. The door is heavy to open. Internally, the circulation space is 1500mm x 1500mm. There are 2 washers (one top and one front loading), and 1 dryer with coin slots at 1060mm above floor level and a wall mounted iron, with a control at 1320mm height. There is 1 sink at 900mm height with 840mm knee space below. Taps are lever type. The **dishwashing area** door has a clear opening width of 700mm, though the door is heavy to open. Internally, the circulation space is 1500mm x 1500mm and sinks are at 910mm height with lever type taps.

The door to the **baby and toddler room** has a clear opening width of 700mm; internally there is 1400mm x 1400mm circulation space. The room has a children's WC, small bath with shower over, basin with lever non-mixer taps, stool, and a pull-down baby changing table. There are no grab rails to assist.

The toilet block 2 **laundry** has a door with an effective clear width of 700mm with a 50mm threshold. Internally, the circulation space is 1500mm x 1500mm, all sinks are 940mm high and some controls are higher than 1200mm. There is 1 washer and 1 dryer with coin slots at 1060mm above floor level. Taps are lever type.

The **drying room** is a small room with a 180mm step up at the threshold. The door gives 720mm effective clear width and is heavy to open.

The toilet block 2 **dishwashing area** has a door with a clear opening width of 700mm with a 50mm threshold. Internally, the circulation space is 1500mm x 1500mm and there are 2 sinks at 920mm height and 1 sink is lower at 770mm height. Sinks have lever type taps.

The **information room** is located behind reception. The paving outside is ramped at a gradient of approximately 1:10 to one side of the door and less than 1:20 to the other side. The door to the information room has 780mm clear opening width, and has a 20mm threshold. Internally there is 1500mm x 1500mm circulation space.

There is a **telephone** in a standard BT kiosk near to reception. There is a 150mm step up to the kerb in front of the door. The telephone coin slot is at 1440mm above finished floor level and the telephone has an inductive coupler.