

Access Statement

Ashridge Farm

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

On entry to the site there is a tarmac surfaced car park. There is no designated marked bay for disabled people. There is no designated parking for late night arrivals, but 9 pitches on grass opposite reception before the barrier can be used.

Reception

The reception entrance is accessed by a dropped kerb, with a 20mm bull-nose edge, to a graded concrete path. There is level entry and a flush threshold. The door, opens inwards with an effective clear opening width of 830mm; with no door closer. A white bell, with no LED indicator, at 1350mm high. The reception area has limited space for a wheelchair user to manoeuvre, having a depth of 1200mm between the door and the counter. The reception counter is at a height of 930mm, with a lift up section 700mm wide. There is currently no hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. 3 gravel surfaced pitches nearest the toilet facilities are normally used for disabled people, or the grass pitches opposite reception. The 3 gravel pitches are 46 - 65m from reception, 30 - 65m from the main toilet facilities, 33 - 68m from the accessible toilet, 38 - 50m from the information room, and 20 - 63m from the dishwashing area and the laundry.

Circulation around the Site

The site is level. The tarmac roads are used by both vehicles and pedestrians and there are no designated pedestrian paths apart from the area immediately around the toilet block.

Toilet Block

The toilets and other facilities are accessed at the other end of the building from reception via a dropped kerb from the road with a 30mm bull-nosed edge, gently sloping concrete, and a 1800mm ramp with a gradient of 1:8, and a timber handrail at 890mm high. From there, the female facilities, accessed from the veranda, are reached by a further ramp 2800mm long and with gradient of 1:15

and similar handrail. The male toilet facilities, the accessible toilet and shower and the dishwashing area are accessed from a covered corridor at the side of building, via a short ramp, 540mm long, with a gradient of 1:7 and timber handrail on the wall of the building, and a paved path leading to the rear of the building.

The **accessible WC and shower** is accessed with a key available from reception. The outward-opening door has an effective clear width of 790mm. The room is 3160mm x 1640mm, which is narrower than recommended but would probably be adequate for most people if the manoeuvring space is kept clear. The WC is for right-hand transfer. The washbasin is further than recommend from the WC and has separate lever taps with no thermostatic mixer. The shower area has level access.



There is a drop-down seat, lower than recommended at 400mm, for left-hand transfer, and a separate shower chair. The shower control is a knob-type and the adjustable shower head is from 1100mm to 1660mm. The horizontal grab rail is at 630mm high and the vertical grab rail is centred at 960mm from the floor. There is 1 alarm cord which cannot be reached from either the WC or the shower area, and it only has one bangle at 1040mm. The reset button is by the door and remote from both the WC and the shower area.

The entrance to the male facilities is by a single inward-opening door with a clear width of 770mm. The entrance to the female facilities is by an inward-opening door with a width of 810mm. **Male and female toilets** have: WC cubicles 1 has a drop-down grab rail. Privacy cubicles, 1 cubicle has a horizontal grab rail at 800mm high, washbasin taps are single lever taps. Shower cubicles have a 90mm unmarked step down into the wet area. There is a sloping grab rail in each centred at 1370mm. There is no drop-down seat, but there is a fixed bench in the dry area. The shower head is adjustable from 1380mm to 1880mm with lever mixer control.

Other Facilities

The **information room** is a timber hut situated just beyond the main building on the access road. Graded tarmac from the road provides level access to the hut, but there is a cill giving a 100mm step externally and 40mm internally. The outward-opening door, with no vision panel, has an effective clear width of 740mm. There is no contrast between the door and its surroundings, but it is generally held open. The clear space in the room is 1230mm x 1280mm, giving limited space for a wheelchair user to manoeuvre. Leaflets are displayed in a rack from 550mm to 1200mm, and on a shelf at 900mm.

The **dishwashing area** is off the covered corridor at the side of the building, opposite the male toilet facilities. It is open to the corridor and has an unmarked 40mm step up to it. Space is limited with only 1240mm between the sinks and the step. There are two sinks 890mm high with knee space under and separate lever taps.

The **laundry facility** is located at the rear of the building from a gently sloping tarmac path, gradient 1:19. There is a 35mm chamfered metal threshold into the laundry. The outward-opening door has an effective clear width of 770mm. There is limited space internally with only 1030mm x 1320mm clear space between the sinks and the machines. There are two stainless steel sinks at 890mm high with knob-type taps. There is one top-loading washing machine and one front-loading dryer. The coin slots are 1070mm high, with the control at 1040-1160mm at the back of the machines. The iron and coin slot are at 1380mm high, behind the drying machine.

The **public telephone** is in the paved area adjacent to reception and the parking area. The outward opening door, with an effective clear width of 640mm. There is a step up of 120mm. The internal space is very limited, being 800mm by 800mm. The grey BT telephone is at an average height 1230mm, and does not have an inductive coupler. There is a shelf at 1010mm high.

Service points: There is 1 water service point behind the main building, accessed from the tarmac path, and the chemical closet emptying point is in a small room next door to the laundry. The door to the chemical closet emptying point opens outwards, with an effective clear width of 770mm; it has a metal D-handle centred at 1150mm. The door is held open by a pull cord release, without a toggle, at 1340mm high. The emptying point is immediately inside the door at 660mm high. The external taps have single cross-top head are at 740mm high; the gullies are recessed by 30mm. Access to the rubbish bins is 640mm wide.

There is one **motor home waste point** in a lay-by off the access road at the rear of the building. The water taps, with single cross-top heads, are at 940mm from the road, and up the kerb.